

WIRELESS SERVER DIAGNOSTIC SYSTEM AND METHOD

Abstract of the Disclosure

A wireless diagnostic system for diagnosing a problem with at least one server
5 includes a portable diagnostic tool. The portable diagnostic tool includes a wireless transmitter and a wireless receiver. The portable diagnostic tool is configured to transmit requests with the tool's wireless transmitter. A wireless communication subsystem is coupled to a first server. The wireless communication subsystem includes a wireless transmitter and a wireless receiver. The wireless communication subsystem is configured to receive a transmitted request from the portable diagnostic tool with the subsystem's wireless receiver. The wireless communication subsystem is configured to transmit service information with the subsystem's wireless transmitter in response to a received request. The portable diagnostic tool is configured to receive the service information with the tool's wireless receiver.

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